

SECTION "A" - Community Charter

Introduction

New College expects Residents to behave in a manner consistent with good citizenship and to positively contribute to the community as a whole. Behaviour that is inconsistent with these principles will be evaluated broadly as follows:

1. actions by an individual(s) that interfere with another individual(s) right to the peaceful use and enjoyment of his or her space in residence;
2. actions by an individual(s) that create a significant nuisance and/or disturbance to another individual(s) or community; and
3. actions by an individual(s) that: endanger the safety and security of themselves or other individual(s); and/or compromise personal or university property; and/or attack the dignity/integrity of an individual(s); and/or contravene the laws of the land.

All students and student groups are expected to maintain a high standard of conduct based on the **Statement of Resident Rights and Responsibilities** located in **Section 1**.

The purpose of the **Residence Community Charter** is to outline the standards of behaviour considered congruent with the goals and the well-being of the residence community, and to define the procedures to be followed when students and/or their guests fail to meet those standards of behaviour.

The New College Residence Community Charter is based on three principles:

- a. Every individual is equal in dignity and worth and should therefore be provided with equal rights and opportunities without discrimination or harassment.
- b. Each student living in residence should be guaranteed the right to the peaceful use of their living space and common areas.
- c. Residence should be a vibrant space that brings individuals together to form a community in an environment conducive to both academic success and a positive residence experience.

The objectives of the **Residence Community Charter** are:

- a. to promote behaviour among Residents and their guests that creates a positive living and learning environment;
- b. to foster the growth, self-discipline and accountability of Residents;
- c. to encourage Residents to resolve their community-living issues in a mature fashion;
- d. to support the physical safety and emotional well-being of all Residents, and to aid in the protection of personal, residence, and university property.

New College Residence Staff reserve the right to take necessary and appropriate action to protect the safety and welfare of both Residents and the Residence Community.

Resident Rights and Responsibilities

Preamble

New College regards and treats Residents as responsible individuals who are free to organize their own lives, behaviours and associations, subject to the laws of the land and to University regulations. These laws and regulations exist to ensure the rights of all members of the community. New College has a long-standing commitment to enhancing the intellectual and social life of all its members, Resident and Non-Resident. For the continued achievement and success of this commitment, New College promotes a harassment and discrimination-free environment.

Commitment to Equality

New College is dedicated to the principle of the equality of all members.

Our Wealth of Diversity

New College strives to celebrate the diversity of all and the individuality of each of its members. Consistent with the principles of equity and diversity, all persons associated with the College and the University are to be treated with respect and dignity by all Residents. Such respect constitutes a tolerance for individual differences, regardless of a person's gender, race, religion, ethnic or cultural background, sexual orientation, gender identity, age, ability, or personal beliefs.

The Right to Privacy and the Privilege of Interaction

New College recognizes and affirms the right of all Residents to their privacy. The strength of the Residence Community, however, comes from the interaction of its members. The College believes that all Residents can contribute to the personal, social and educational life of residence by drawing on their individual talents and experiences. The College considers such contributions from every Resident essential to the privilege of their continuing in residence in subsequent years.

Interactions with Staff

New College expects students in residence to engage with the community with respect, responsibility, and reciprocity. This means that residents must treat staff, students, and faculty with respect, and are prohibited from impeding any New College Staff in the performance of their duties. This includes, but is not limited to:

- failing to provide proper identification of oneself or one's guest;
- knowingly withholding information or providing false or incomplete information;
- being uncooperative with a staff member including fleeing the scene of a situation or refusing to speak with them when requested;
- impeding the investigation of a possible infraction;
- or failing to report any damages witnessed by a resident.

Enactment

The New College Dean of Students and Staff in the Office of Residence and Student Life, as well as Dons are available to assist all Residents in maintaining these principles.

Community Standards

The infraction of any rule or regulation contained in the **New College Residence Occupancy Agreement** or the **New College Residence Community Charter** will constitute an offense and may be subject to disciplinary actions.

Infractions of the Community Charter or Community Standards are evaluated broadly as:

1. actions of a Resident(s) that endanger the safety or security of any individual;
2. actions of a Resident(s) that constitute any form of discrimination, harassment, abuse or bullying;
3. actions of a Resident that contravene any University policy, or Municipal, Provincial or Federal law; e.g. Criminal Code of Canada, Narcotics Control Act, Ontario Human Rights Code, Ontario Liquor License Act (LLA), City of Toronto noise by-laws, etc.
4. actions by a Resident(s) that interfere with the right of any other student to the peaceful use of their room or their space in residence; or
5. actions that create a significant nuisance for another individual.

RESPECT for PEOPLE

- engaging in physical and/or verbal altercations with any student or member of staff, which may endanger the safety of, be considered intimidating, threatening and/or physically abusive by another;
- engaging in sexist, racist, homophobic or any other discriminatory behaviour;
- engaging in inappropriate and/or unwanted sexual conduct, or behaving in a manner that could constitute sexual harassment;
- entering another Resident's space without their permission.
- making excessive noise at any time of the day including during Quiet Hours, or making any unreasonable noise during Quiet Hours. Quiet hours are as follows: Sun-Thurs: 11pm- 8am, Fri-Sat: 1am-8am., and 23-hours per day during exam periods;
- using sub-woofers, powerful speakers or amplifiers;
- playing a musical instrument on a residence floor or in a residence room (music practice rooms are available in Wilson Hall and 45 Willcocks);
- failing to meet with Residence Office Staff and/or failing to respond to phone or email messages requesting a meeting;

RESPECT for PROPERTY

- throwing articles from residence windows, roof balconies, or patios;
- inappropriate disposal of human bodily waste or failure to clean up such waste following an accident;
- tampering with building fixtures or systems, including the wiring of fire prevention systems, cameras, elevators or the removal, and/or misuse of, any Residence, College or University common space, appliance, furniture, fixtures, cafeteria dishes and/or property;

- fabricating or building structures or running wires or cables between rooms either inside or outside the buildings, or leaving articles or debris in corridors, stairwells or entrances;
- painting, decorating, or defacing a residence room or room door, or any wall, ceiling or surface of the residence without the consent of the Dean of Students;
- any deliberate act of vandalism including damaging, defacing or removing any posters or door tags in approved areas;
- causing damage to or stealing residence property or the property of other individuals (Residents, Staff and/or University Officials);
- attempting to enter or being in a restricted area within residence, including but not limited to the roof, office spaces, kitchens, etc.;
- failing to vacate one's residence room or remove all possessions from the room before noon on the Vacating Date;
- engaging in any kind of sports activity on a residential floor or common room;
- keeping a bicycle in a residence room (bicycles are to be kept in the Bike Storage room); E-bikes and E-scooters are not permitted inside the buildings as the batteries present a fire hazard)
- keeping pets of any description or type in residence;
- placing posters or banners within the common areas of residence without prior approval of the Office of Residence and Student Life;
- failing to maintain one's own room in a hygienic and safe state during the academic year, including the failure to dispose of all garbage or recycling in an appropriate manner;
- using a residence room, mailbox or common area for any commercial purpose;
- apply or affix anything to the exterior of residence;

FIRE SAFETY

- tampering with, operating, or discharging fire safety equipment for any purpose other than to signal or control a fire, including but not limited to, covering or disabling a smoke detector, maliciously pulling a fire alarm, etc.;
- overloading electrical circuits;
- setting fires inside residence, including setting off firecrackers, lighting candles or incense;
- failing to follow fire emergency procedures during a fire alarm, including the failure to evacuate residence during a fire alarm;
- possessing, storing or using any firearm, weapon or explosive and/or pyrotechnic substance in residence;
- cooking with electric frying pans, toasters, ovens, microwaves, air fryers, instapots, etc., within individual residence rooms;
- using heating elements (electrical or otherwise);
- lighting candles, incense, or lamps requiring combustible fuel or using halogen lamps;
- setting off a residence fire alarm, smoke sensor, etc. whether accidental or not;

SMOKING

- smoking and smoking related activities (including, but not limited to, cigarettes, cannabis, vaping, e-cigarettes, hookahs or other smoking devices) are not permitted anywhere inside the residences, including residents' room, common rooms and immediate surrounding areas. Outdoors, smoking is not permitted anywhere on University of Toronto property.

DRUGS

- possessing, using, or selling illegal drugs in residence. Evidence in these cases may include drug traces or drug paraphernalia or the smell of prohibited substances in residence;

CONTROLLED SUBSTANCES

- possession and/or consumption of "common source" alcohol (i.e. kegs, barrels, electric Jell-O, 'Texas mickeys' and other large containers of alcohol, etc.) and/or organizing/participating in "drinking games" (i.e. Nek Nominations, Century Club, funnelling, flip cup, beer pong, shot gunning, etc.) within residence are prohibited. Drinking games are defined as activities played while consuming alcohol, which have an end result of participants drinking.
- forcing or coercing people to drink alcohol is prohibited. Alcohol may not be used in hazing or initiation rituals;
- contravening the Liquor License Act (LLA). Examples of related behaviours which are prohibited include, but are not limited to, consumption by and/or service to individuals under 19 years of age, having alcohol delivered to the Residences, and, any unsafe practice related to alcohol use. Unsafe practices related to alcohol use in residence include, but are not limited to, mass consumption of alcohol, use or possession in residence of kegs/mini kegs, use or possession of funnels or other drinking paraphernalia, and drinking games.
- contravening the Ontario Cannabis Act. Examples of related behaviours which are prohibited include, but are not limited to, consumption by and/or service to individuals under 19 years of age, growing cannabis plants in the Room, having cannabis delivered to the Residences, and, the preparation, production, or sale of cannabis and items containing cannabis.
- Residents who require the use of medical cannabis must register with Accessibility Services and consult with the Dean (or designate) in order to develop an accommodation plan that meets their needs.
- carrying or consuming an open container of alcohol outside of a residence room;

GAMBLING

- participating in and/or running an illegal gaming or gambling operation;

OTHER

- Bringing technology that has the ability to capture photos, videos, and/or audio recordings into the washroom. This includes, but is not limited to, cellphones, tablets, laptops, and cameras.
- impeding any New College Staff in the performance of their duties in relation to any possible offence. These include but are not limited to:

- not providing proper identification of oneself or one's guest to the Residence Staff upon request;
- knowingly withholding information, or providing false or incomplete information to the Residence Staff;
- being uncooperative with a Residence Staff member, including fleeing from a situation and/or refusing to speak with them when requested;
- impeding the investigation of a possible offence;
- failing to report any damage witnessed by a resident to Residence Staff;
- repeated involvement regardless of the infraction type
- failure to comply with, or complete, a **New College Residence Community Charter** sanction.
- making an unauthorized room move or roommate switch;
- hosting a guest in residence who commits a Minor Offence;
- violating any terms, conditions, or administrative policies and procedures as outlined in the Residence Occupancy Agreement unless otherwise specified as major violations;
- failing to take reasonable steps to prevent a problem situation from occurring or, if it occurs, to prevent it from escalating to a more serious level;
- failing to comply with or complete a **New College Residence Community Charter** sanction for a minor violation;
- lending your TCard to anyone for purchases in the Audrey Taylor Dining Hall;

Guest Policy

A resident must accompany their guest(s) at all times and take full responsibility for the conduct of their guest(s) on the premises. A violation of the **Residence Community Charter** by a Resident's guests constitutes an offence within the Residence by the Resident. No guest may stay in the Residence for more than three (3) consecutive overnights.

During Orientation Week (Move-In Day to the following Saturday), no overnight guests are permitted.

All guests must be registered and signed in at the Front Desk. Guests are required to provide a piece of valid photo identification before being signed in. Guests who are unable to provide such identification may be refused entry.

The spirit of the guest policy is to accommodate residents hosting somebody temporarily (no longer than 72 hours) in residence as a visitor. A resident found to break the spirit of this policy and are hosting somebody for an excessive period of time may result in the guest being trespassed from the residence and/or loss of guest privileges for the resident. (Note: What is deemed excessive is up to the sole discretion of the Office of Residence and Student Life and will include factors such as: conduct of guest in residence, or community impact).

Infractions of the guest policy, include, but are not limited to:

- loaning, duplicating or giving anyone a key-fob or any key assigned to a Resident;

- fraudulently gaining or attempting to gain entry into a room without the express permission of the occupant(s);
- hosting a guest in residence for a period greater than 72 hours on any one occasion;
- hosting a guest in residence who engages in behaviour that contradicts the Residence Community Charter;
- hosting a guest in residence who has been banned from the New College campus, Residence or specific area in residence;

We reserve the right to modify this policy in accordance with Clause 19 of the Occupancy Agreement.

Key Policy

The resident will receive one key-fob for the Room and admission to the Residences and one mailbox key (herein referred to as “keys”). The keys shall be returned by the Resident to the University on or before the Vacating Date. The Resident will not lend, nor duplicate, nor permit duplication of, nor be in possession of a duplicate of, any of the keys. If the Resident loses their keys, or fails to return them on the Vacating Date, the cost of replacing the keys (\$50 for a room key-fob and \$10 for a mailbox key) will be billed to the Resident.

- a. In the event that a resident locks themselves out of their room or loses their keys, they must complete a Lockout/Lost Key Form at the Wilson Hall Front Desk before being able to sign-out the back-up key.

For lock-outs:

- i. Back-up keys are time-based and if not returned to the Front Desk within 20 minutes, charges will be posted to ACORN: a 24-hour grace period for the first 5 late returns, \$10 for 6 to 9 late returns and \$20 for 10+ late returns.
- ii. Should a student not return the back-up key by 9am the next day (or 9am following the 24-hour grace period), a new key-fob will be ordered, and an additional \$50 charge will be posted to ACORN.

For lost keys:

- i. A new key-fob will be ordered and a \$50 charge will be posted to ACORN.
 - ii. Back-up keys will need to be exchanged for new key-fobs within 24 hours or further charges may apply.
 - iii. Additional charges may apply for 3rd, and additional, replacements.
- b. In the event that a door lock stops working, a metal key can be signed out from the Front Desk.
 - i. The metal key must be left with the Front Desk when the resident is not in their room.
 - ii. The metal key is required by the Maintenance Technician to check the lock and/or change the batteries.
 - iii. The cost to replace a lost metal key is \$500.
 - c. The resident will not loan, duplicate or give anyone their key-fob or any key assigned to them.

- d. The resident will not under any circumstances tamper with or change the lock, or add a lock, locks or other security devices to the door of the Room.

Package Policy

The Wilson Hall Front Desk may accept packages for residents currently living in residence at the time of delivery, dependent on:

1. Packages being clearly labeled with your full name and address;
2. Weight is less than 10 kg (22 lbs);
3. Does not contain federally or provincially controlled substances requiring proof of age and signature upon delivery, such as alcohol or cannabis.
4. Does not require cash on delivery (COD)

In addition, perishable items such as grocery deliveries or other food delivery services (e.g. UberEats) will not be accepted by front desk staff; residents are responsible for meeting the couriers/delivery drivers upon arrival.

Process for Responding to Community Standards Infractions

In New College Residence, we utilize principles of Restorative Justice to work from a harm reduction and restorative approach when responding to alleged infractions of the Community Charter and/or Occupancy agreement. This means that we work towards minimizing harm to self-and/or others and repair any harm that is done to others or the community.

How does this happen?

When there is an alleged infraction of the Occupancy Agreement or Residence Community Charter, you may be approached by one of our staff (Dons, LXAs, Professional Staff, etc.). In their conversation with you, staff will ask you about the impact of your behaviour on yourself, others, and/or the community and how you can adjust your behaviour to avoid further impact. Staff will work with you to co-create a resolution that will prevent behaviour from negatively impacting others in the community and will inform you that they are submitting an incident report.

What is an incident report?

An incident report (IR) is a type of documentation that Residence Dons will complete when there is an alleged infraction of the Community Charter or Occupancy Agreement. The IR contains objective facts about the incident that occurred and documents staff's interaction with you. Please note that incident reports do NOT appear on student transcripts and are not provided to emergency contacts.

What happens next?

Once an IR is submitted, Residence Life Professional Staff will review the report and decide on next steps. Decisions on next steps are based on a balance of probabilities (see below). Next steps might include a meeting with your residence don to discuss the incident and any relevant community standards, or meeting with a professional staff member from ORSL to discuss the incident in greater detail.

Meeting with an ORSL Staff Member

Although an IR will always be completed by the Residence Dons, this does not necessarily mean that you are responsible for the alleged infraction. Upon review of the IR, a staff member may request a meeting with you to gather additional information from you regarding the incident. This meeting will be an opportunity for you to share your side of the story regarding what happened, investigate any discrepancies, and to talk about the community impact of behaviour and how to move forward.

We Value Your Story

We want to hear your side of the story, what happened, what led to your decisions, and any reflections that you had regarding your behaviour following the incident. We encourage all students to attend meetings with an ORSL staff member to discuss the incident further. However, if a student chooses not to share their perspective, a decision will be made about their involvement based on a balance of probabilities and potential outcomes without their input.

Standard of Proof/Balance of Probabilities

Unlike in criminal proceedings where the standard of proof required to affirm an outcome is ‘beyond a reasonable doubt’, decisions regarding outcomes are based on the community impact of behaviour and based on a balance of probabilities. Balance of probabilities states that if after all credible information has been reviewed, and it is more likely than not for the alleged violation to have occurred, then the standard of proof has been met. Simply stated, this means that that it is “more likely than not” the alleged infraction occurred.

There is no requirement for the reviewing staff member to reveal witness statements, names, or any details relating to the complaint, to the resident being investigated.

Interim Measures

The Office of Residence and Student Life may implement interim measures that are appropriate in a given circumstance to ensure the safety of the residence community, for a specified period of time or until a case is concluded. Examples of interim measures include room transfers, no contact requirements, or other restrictions(s) on, or loss of, privileges. In determining interim measures, the need for others’ safety is balanced with fairness to the student. Interim measures are not evidence of any finding of fact as to whether there has been an infraction against the Residence Community Standards. Interim measures cannot be appealed.

Notes Regarding the Residence Community Charter

*Proceedings under the **Residence Community Charter** may be carried out at the discretion of Dean of Students, or their designate, prior to, simultaneously with, or following other off-campus proceedings, including civil or criminal proceedings.*

For any offence to be reviewed and/or a sanction(s) applied, incident(s) must be documented by, or reported to (formally in writing or informally in person) a New College Staff Member, for investigation by the Office of Residence and Student Life.

*Complaints about infractions of the **Residence Community Charter** by a fellow Resident should be made to the Don, or to the Office of Residence and Student Life. Residents are encouraged to attempt to resolve conflicts amongst themselves, in a mature manner, before lodging complaints.*

Supplemental Community Standards

The New College Residence Council, House Council and/or House Don may create additional community standards that will be binding on their constituents. Such community standards are subject to the approval of the Dean, or their designate, before they are enacted.

Outcomes to Community Standards Infractions

The Residence Life Team is responsible for monitoring the conduct of New College Residents and upholding the **New College Occupancy Agreement** and the **Residence Community Charter**. Infractions of either the Occupancy Agreement or Residence Community Charter may result in outcomes being applied to all involved parties.

The following outcomes may be used independently, or conjointly, to respond to an infraction of the **New College Occupancy Agreement** or **Residence Community Charter**:

a) Verbal Warning

A verbal warning is notification given to an offending Resident at the time of the infraction.

b) Written Warning

This outcome is a written notice given to an offending Resident, and indicates the date, time and nature of the offence.

c) Fines

A fine may be issued to any Resident as restitution for damages, repairs and/or cleaning required resulting from a willful violation of the **Residence Community Charter**; accidental damage and general wear and tear are exempt.

d) Educational Outcomes

Educational outcomes are designed to help facilitate an understanding of the community standards, and policies and procedures upon which the **Residence Community Charter** is based. They may include but are not limited to: creating an educational program for the community, writing a reflection paper, successfully completing the **Residence Community Charter** Quiz, attending a workshop that relates to the infraction, and/or meeting with campus partners.

e) Restitution

This outcome requires restitution to be made to another student(s) or the University for any loss or damage to personal or University property.

f) Loss of Guest Privileges

This outcome will prohibit a Resident from having guests to the Residence. The Dean of Students, or their designate, will write a letter citing the reasons for the sanction(s), the terms, and the length of time it will be in effect.

g) Community Involvement

This outcome requires the provision of service and/or hours of work, at no cost, which will benefit the Residence or University community. The type of community service will relate to the infraction (e.g. damage done to the University property may result in community service hours spent cleaning or refurbishing University property).

h) Behavioural Agreement

A Behavioural Agreement is a set of behavioural expectations, terms and conditions that are developed with the Resident and signed by both the Resident and a Residence Staff Member. With their signature, the Resident agrees to the expectations placed upon themselves, and is aware that any breach of this contract constitutes an offence and may result in more serious sanctions, including the possibility of eviction from residence.

i) Residence Probation

This outcome is a formal notice informing the Resident that any kind of further offence may result in eviction. The Dean of Students, or their designate, will write a letter citing the reasons for the sanction(s), the terms, and the length of time it will be in effect. The length and terms of the probation will be determined based on the circumstances.

j) Mandatory Room Transfer

A Resident may be transferred to another room if their behaviour is disruptive to their roommate or community but does not warrant eviction from the Residence as a whole.

k) Denial of Re-admission

Denial of Re-admission to Residence outcomes are levied at the discretion of the Dean of Students, or their designate. This outcome will be communicated in writing to the Resident, indicating the reason for the sanction, the terms, and the length of time it will be in effect.

l) Eviction

A student who is evicted from the Residence must vacate the Residence within a time-period determined by the Office of Residence and Student Life. The time-period will be commensurate with the seriousness of the offence, usually 24 hours, and will reflect assessment of the risk to persons and property within the Residence if the Resident in question were to remain. Residents evicted from the Residence will not be eligible for re-admission to Residence.

Eviction from Residence may be accompanied by a Trespass to Property notice issued by Campus Safety. The Resident will receive a letter outlining the reason(s) for the eviction, as well as the terms and conditions related to their removal from Residence.

Appeals

Appeals against a decision made by the Dean of Students, or designate, must be made in writing within ten (10) calendar days' notice of an outcome via an outcome letter or restorative agreement. Outcomes levied on the resident will remain in effect throughout the appeal process and available next steps for appealing an outcome are outlined in the restorative agreement or outcome letter.

- a. Appeals will only be heard on the following grounds:
 - i. New information has come available that may change the outcome of the sanction;
 - ii. The given sanction is too severe considering the infraction/behaviour; or
 - iii. The proper disciplinary process was not followed AND this impacted the decision reached.
- b. In those cases, where the allegations of behaviour are serious and, if proven could constitute a personal safety threat to other members of the residence community, the Dean may feel it imperative for the resident concerned to comply with the sanction for the interim period preceding the hearing of the appeal.
- c. In the case of an appealed eviction, the Office of Residence and Student Life may attempt to find other, temporary accommodation for the resident.

Section "B" – Occupancy Fee Rates

All instalments (inclusive of the Deposit) will be posted to ACORN (www.acorn.utoronto.ca) by the end of the first week in August, or, shortly after a student's admission to residence.

Please note: Outstanding Fall Term fees (instalments 1) will be subject to service charge on October 15th and outstanding Winter Term fees (instalment 2) on December 15th (February 15th for students with OSAP or other government loan deferral).

Detailed Breakdown

Single Room						
Meal Plan	Room	Meal Plan			NCRC	Total
		Dining \$	CIF*	TBucks		
Plan A	\$12,200	\$6,020	\$150	\$100	\$20	\$18,490
Plan B	\$12,200	\$6,550	\$150	\$100	\$20	\$19,020
Plan C	\$12,200	\$7,080	\$150	\$100	\$20	\$19,550
Double Room						
Meal Plan	Room	Meal Plan			NCRC	Total
		Dining \$	CIF*	TBucks		
Plan A	\$10,175	\$6,020	\$150	\$100	\$20	\$16,465
Plan B	\$10,175	\$6,550	\$150	\$100	\$20	\$16,995
Plan C	\$10,175	\$7,080	\$150	\$100	\$20	\$17,525
Economy Double Room (Wilson Hall Only)						
Meal Plan	Room	Meal Plan			NCRC	Total
		Dining \$	CIF*	TBucks		
Plan A	\$7,650	\$6,020	\$150	\$100	\$20	\$13,940
Plan B	\$7,650	\$6,550	\$150	\$100	\$20	\$14,470
Plan C	\$7,650	\$7,080	\$150	\$100	\$20	\$15,000

* Residence Capital Improvement Fund (CIF) is a non-refundable Capital Improvement Fund used for capital investments that directly enhance residence dining environments, facilities, experience and equipment. See 'Schedule D' for more details.

Instalment Breakdown

Single Room				
Meal Plan	Instalments			Total
	Deposit(s)	Sep. 30	Nov. 30	
Plan A	\$2,000	\$9,200	\$7,290	\$18,490
Plan B	\$2,000	\$9,465	\$7,555	\$19,020
Plan C	\$2,000	\$9,730	\$7,820	\$19,550
Double Room				
Meal Plan	Instalments			Total
	Deposit(s)	Sep. 30	Nov. 30	
Plan A	\$2,000	\$7,884	\$6,581	\$16,465
Plan B	\$2,000	\$8,149	\$6,846	\$16,995
Plan C	\$2,000	\$8,414	\$7,111	\$17,525
Economy Double Room (Wilson Hall only)				
Meal Plan	Instalments			Total
	Deposit(s)	Sep. 30	Nov. 30	
Plan A	\$2,000	\$6,243	\$5,697	\$13,940
Plan B	\$2,000	\$6,508	\$5,962	\$14,470
Plan C	\$2,000	\$6,773	\$6,227	\$15,000

Withdrawal Breakdown

Please note this breakdown is only in reference to the room portion of the occupancy fee. The Meal Plan Agreement (Schedule D) outlines the withdrawal breakdown of the meal plan portion of the occupancy fee.

Notice Date	Vacating Date	Room Fee*		
		Single	Double	Bed-Over-Desk
Before August 24, 2024	N/A	\$2,000	\$2,000	\$2,000
Before September 30, 2024	Aug. 25 - Sept. 30, 2024	\$4,270	\$3,561	\$2,678
Before October 31, 2024	October 1-31, 2024	\$6,100	\$5,088	\$3,825
Before November 30, 2024	November 1-30, 2024	\$7,930	\$6,614	\$4,973
Before November 30, 2024	December 1-20, 2024	\$8,540	\$7,123	\$5,355
After November 30, 2024	N/A	\$12,200	\$10,175	\$7,650

- The 'notice date' is the date by which the written request to withdraw is received.
- The 'vacating date' is the date upon which the resident moves out of residence.

Section "C" - Room Furnishings

The University will supply the Resident with the following furnishings until the Vacating Date:

Bed	Garbage and Recycling bin
Mattress and pad	Curtains or blinds
Desk, desk drawers and desk chair	Closet or wardrobe
Bulletin board	Bookshelf (where applicable)
Dresser (where applicable)	Smoke detector and battery
Internet connection	

These items cannot be stored, replaced or removed from the Residence. Any damaged items should be reported to the Office of Residence and Student Life as soon as it happens or is noticed. Residents are subject to charges for the cost of repair to the room or furnishings following any damage.

Section "D" – Residence Meal Plan Agreement



UNIVERSITY OF
TORONTO

Food Services
Spaces & Experiences

New College Residence Meal Plan Terms and Conditions - 2024/2025

Food Services

Our mission is to provide a wide range of affordable, sustainable, and nutritious food options through excellent service, commitment to our environment and the celebration of food to reflect our diverse community.

Food Services is committed to enhancing the overall student experience within the dining hall and developing food standards and campus wide initiatives such as a commitment to local food purchasing, a bottled water free campus, waste management and compost programs, and working with food rescue partners within our downtown community.

Where Your Meal Plan Dollars Go

Your non-refundable Residence Meal Plan represents a commitment to spend a predictable amount of funds in the dining hall, and other facilities connected to the program, over a specific period.

In return for this commitment to spend the Food Services team plans the annual program, hours of operation, staffing levels and corresponding services. The meal plan funds contribute to associated costs, such as but not limited to, labour, equipment and facility maintenance and utilities.

The meal plan does not include an overhead fee by way of a contribution to these costs; instead, each menu item purchased is priced containing a contribution.

Meal Plan Terms & Conditions Acknowledgement and Acceptance

Prior to activation of your meal plan all residents are required to review and acknowledge the Meal Plan Terms & Conditions, included as part of the [New College Occupancy Agreement](#). Upon acknowledging and agreeing to these terms and conditions in the StarRez Housing Portal, you agree to all the terms and conditions of the New College Meal Plan Agreement.

Dietary Accommodation

Residents with dietary needs, including but not limited to those with health concerns, religious or cultural traditions, are encouraged to complete our [Dietary Restrictions – Self Declaration](#) form in advance of their arrival.

The Food Services culinary team will work directly with the student to determine and agree on how best their needs can be accommodated.

New College Meal Plans

Meal Plans are mandatory for New College Residents and are referred to in this agreement as the Residence Meal Plan (Meal Plan).

Accepting a placement in the New College Residences is an automatic acceptance of a Residence Meal Plan and all the terms and conditions therein. All costs and fees associated with the mandatory Residence Meal Plan are included in the Occupancy Fee.

Meal plans are declining balance with all residence Dining Dollars loaded onto your [TCard](#) at the beginning of the year, and, like a traditional debit account, residence Dining Dollars are deducted from your meal plan account when you make your food purchases.

Meal Plan Options

There are three meal plans to consider before selecting your preferred option. The only difference between each plan is the amount of residence Dining Dollars included within the plan.

- **Plan A – \$6270.00** (average weekly spend - \$180)
- **Plan B – \$6800.00** (average weekly spend - \$200)
- **Plan C – \$7330.00** (average weekly spend - \$215)

It is important to note that, whether you choose Plan A, B or C, having enough Dining Dollars for the entire academic year depends on your eating habits and budgeting. Meal Plan holders who use all their Dining Dollars before the end of the academic year can purchase additional funds using [E Accounts](#) (refer to section 4.).

PLAN A	Term 1	Term 2	Total
Dining Dollars	\$3010.00	\$3010.00	\$6020.00
TBucks	\$ 100.00	\$ 0.00	\$ 100.00
CIF	\$ 150.00	\$ 0.00	\$ 150.00
Total	\$3260.00	\$3010.00	\$6270.00

PLAN B	Term 1	Term 2	Total
Dining Dollars	\$3275.00	\$3275.00	\$6550.00
TBucks	\$ 100.00	\$ 0.00	\$ 100.00
CIF	\$ 150.00	\$ 0.00	\$ 150.00
Total	\$3525.00	\$3275.00	\$6800.00

PLAN C	Term 1	Term 2	Total
Dining Dollars	\$3540.00	\$3540.00	\$7080.00
TBucks	\$ 100.00	\$ 0.00	\$ 100.00
CIF	\$ 150.00	\$ 0.00	\$ 150.00
Total	\$3790.00	\$3540.00	\$7330.00

The **Dining Dollars** portion of the meal plan is available for the following purposes:

- To purchase tax exempt food and beverages, (as per Canada Revenue Agency (CRA) regulations), at both the [New College Dining Hall](#) or the [Chestnut Dining Hall](#)
- Meal Plan holders may also use Dining Dollars to purchase a variety of food and beverage items from participating retail food service outlets across the U of T St. George campus.

TBucks

Each meal plan includes a preloaded amount of TBucks. TBucks is a common form of currency accepted across campus. They can be used to purchase products at participating locations, or for textbooks and payment for printing and photocopying on campus. Additional TBucks can be purchased by anyone in possession of a TCard for use on the U of T St. George and Scarborough Campuses ([TBucks Policy](#)). TBucks purchases are subject to applicable taxes.

The **Residence Capital Improvement Fund (CIF)** is a non-refundable fee used for capital investments that directly enhance the residence dining experience, facilities, environment, and equipment. It is an upfront fee deducted directly from your meal plan at the commencement of Term 1.

All meal plans are portable, providing the opportunity to purchase food and beverage items from the New College and Chestnut Dining Halls and participating food service retail outlets across campus, such as the Robarts, MSB and Sidney Smith food hall locations. Visit the [Where to Eat on Campus](#) for a list of participating locations.

Terms and Conditions

1. Participation in a tax-exempt meal plan is part of the residence occupancy agreement and is mandatory.
2. Residents must present their TCard at the time of purchase and declare to the Food Services cashier their wish to use Residence Dining Dollars to make a purchase. A TCard should be treated

as a credit/debit card and kept in a secure location. Any funds used between the time a TCard is lost/stolen/destroyed and reporting of the loss will not be refunded.

3. The full year of funds will be loaded onto the resident's meal plan account prior to move-in. **Residents are responsible to budget accordingly.** A Meal Plan Budgeting Calculator is available on the Food Service website. [Food Services at University of Toronto Budget Calculator](#).

4. Changing or topping up a Meal Plan

- a. Residents with Plan B or C who determine that a smaller plan would better suit their needs will have up to **October 31, 2024**, to change their original selection. Residents with Plan A or B who determine a larger plan would better suit their needs will have up to **October 31, 2024**, to change their original selection. No changes are permitted after **October 31, 2024**.
- b. Residents who determine they need additional residence dining dollars during the academic year can add funds to their account – referred to as a “top-up”. Additional Dining Dollars can be purchased using [E Accounts](#).

Dining Dollars top-ups are subject to the New College Residence Meal Plan Terms and Conditions, including carryover limits.

5. **Carryover**

The Meal Plan is a requirement of the residence occupancy agreement, and all residents are encouraged to participate and fully utilize their meal plan. For those residents who do not use all their Tax-Exempt Residence Dining Dollars prior to the end of the academic year, a limited carryover is permitted. Eligible carryover funds will be transferred to Food Services **Campus Flex Dollars** account. Each Meal Plan has a Dining Dollars carryover limit.

- a. Dining Dollars Carryover Limits

- Plan A \$300 less \$50 administrative fee
- Plan B \$450 less \$50 administrative fee
- Plan C \$550 less \$50 administrative fee

- b. All carryover transactions are subject to a \$50 Administrative Fee

- c. Carryover amounts within the limits for each plan will be automatically transferred to Campus Flex Dollars after the end of the academic year for use in the summer and/or following academic year(s)

- d. Meal plan balances with \$50 or less will not qualify for a refund or carryover.

- e. No refunds on remaining Dining Dollar balances that exceed the carryover limits.

6. For residents who withdraw from residence early in accordance with Residence Occupancy Terms and Conditions the following will apply.

- a. Refunds are limited to the Residence Dining Dollars portion of the meal plan.
- b. No refunds on the CIF or TBucks portions of the meal plan.
- c. Prior to December 1st

- Refunds are calculated subject to a 30-day minimum charge and a pro-rated charge per day from the meal plan commencement date past the first 30 days to the withdraw date, or amount spent, whichever is the greater, up to a refund maximum of 50% of the allotted Term 1 residence Dining Dollars.
 - Term 2 – full refund of residence dining dollars minus any overspend of the Term 1 Dining Dollar allotment.
 - Refunds incur a \$50.00 administration fee that will be deducted from the refund amount.
- d. December 1st to end of Term 1
- After December 1st Term 1 is deemed complete - no refunds of unspent Term 1 residence Dining Dollars.
 - Dining Dollars spent over the Term 1 allotment will be deducted from refunds of Term 2 Dining Dollars.
 - Refunds incur a \$50.00 administration fee that will be deducted from the refund amount.
- e. Commencement of Term 2 to March 1st
- Term 1 is deemed complete - no refunds of unspent Term 1 residence Dining Dollars.
 - Term 2 refunds are calculated subject to a pro-rated charge per day based on the commencement date of Term 2 to the withdraw date, or amount spent, whichever is greater, up to maximum refund of 50% of the Term 2 Residence Dining Dollars allotment.
 - Refunds incur a \$50.00 administration fee that will be deducted from the refund amount.
- f. After March 1st
- No refunds issued. Carryover policy will apply.

Campus Flex Dollars

Eligible carryover funds (refer to section 5., Carryover) are transferred to Food Services Campus Flex Dollars at the completion of Term 2, April 30, 2025, and can be used to purchase food, beverage, and other items at participating Food Services locations. Campus Flex Dollars are loaded onto the meal plan holders TCard for purchases beginning May 2025. Campus Flex Dollars are refundable with proof of withdrawal from the University of Toronto, St. George campus, or academic completion. Refunds incur a \$50.00 administration fee and will be deducted from the refund amount. Balances of \$50.00 or less do not qualify for a refund. Campus Flex Dollar purchases are subject to applicable taxes.

Meal Plan Key Dates

1. Meal Plan Commences: August 24, 2024.
2. Term 1 commences with breakfast service on August 25, 2024
3. Meal Plan options - want to alter your original selection? - cut-off date: October 31, 2024.

4. University Winter Holiday Closure: December 24th, 2024, to January 3rd, 2025, inclusive.
5. Dining Hall Winter Closure begins end of day December 23rd, 2024.
6. Term 2 commences on January 4th, 2025.
7. Meal Plan End Date April 30th, 2025.
8. Meal Plan Carryover Funds – The qualifying amount is transferred to Campus Flex Dollars at the completion of Term 2 – transfers are completed on or before May 8th, 2025.

*Dates subject to change

Additional Resources

Check your meal plan balance [here](#)

Meal Plan Calculator [here](#)

TBucks/TCard FAQ [here](#)

Campus Flex Dollars [here](#)

Section "E" - New College Network Usage Agreement

In regards to policies:

1. The Resident has read and agreed to be bound by the University of Toronto's policy on the ***Appropriate Use of Information and Communication Technology*** and the ***ITS Computing and Networking Services' Regulations Governing Access to the Internet from U of T Residences***. Copies of these policies are available at <https://www.provost.utoronto.ca/planning-policy/information-communication-technology-appropriate-use/> and <http://cns.utoronto.ca/new/res-bw-policy.htm>.
3. The Residence cannot guarantee that all systems will be able to access the Network. The Resident understands that it is their full responsibility to obtain the appropriate hardware and software to access and use the Network.
4. The Resident understands that they are responsible for the use by anyone of any device connected to the network port in their designated room.
5. The Residence or University may limit usage and/or access to the Network as a result of any breach of policy or for the purpose of maintaining network security and access to all residents.
6. The Resident recognizes that any abuse of their network privileges may result in the suspension of their usage and/or access to the Network, and possibly further disciplinary action which may include academic suspension.

In regards to access:

7. **The Resident will register for access of all personal devices on the wired and wireless their own student UTORid and password. For wired access, if the page does not load automatically the resident can register by going to <https://resnet.utoronto.ca> and entering their UTORid and password, then rebooting their computer after successful registration.**

8. The New College IT Support Office will only provide support to personal computing devices running current/updated operating system versions of **Microsoft Windows, Apple OSX, Google ChromeOS on the wired Network. The New College IT Support Office does not provide support for any type media devices, smart home, or gaming systems on the wired network.**
9. The New College IT Support Office will provide basic connectivity **support/guidance for most devices on the wireless network provided that it can connect to wireless with authentication support via 802.11x with the resident's UTORid only.**
10. The Resident will not damage or alter the network jack located in their designated room or other common areas of the Residence. The Resident agrees to pay for any damages to the network jack located in their designated room during the period of occupancy.
11. The Resident will not adjust the antennas or wireless access points located in or outside their residence floors or rooms. Such actions will be considered as an academic and residence life offense.
12. The Resident will not connect more than one computer device to a Network jack without prior consent from a College IT Support Specialist. Unauthorized connected switching devices, wireless routers, etc will be confiscated without warning or return by the College IT Support group.
13. The Resident accepts full responsibility for protecting their equipment and data, and understands that neither the Residence nor the University is responsible for any loss or damages that may occur.
14. The Resident will not manually assign an IP address to any computer or device on the New College wired or wireless Network without prior consent from College IT Support Group and the Office of Residence and Student Life.
15. The Resident is recommended to install any popular free or paid Anti-virus software on their device as a means of data protection.
16. The Residence and University reserve the right to perform security audits and conduct remote scans of all devices connected to the wired and wireless Network.
17. The Resident is allowed to use their own printer, however if it includes a wireless printing feature, that feature should be disabled and USB or similar used instead. If it cannot, and wireless printing is the sole option, then the printer should only be turned on when printing, and turned off after, as to not impact the university wireless network.

In regards to usage:

18. **Downloading and distributing copyrighted material is illegal and subject to the most updated Canadian Copyrighted laws and the University Student Community Charter.** New College and the University are required to co-operate with law enforcement investigation and internal University investigations including providing network access records.
19. The Resident understands that inappropriate use includes, but is not limited to:
 - a. the illegal downloading and/or distribution of copyrighted materials; This includes but is not limited to videos, literature, publications, and software;
 - b. distribution or publication of offensive or objectionable materials. This includes but is not limited to hate literature, child pornography and/or any threats;
 - c. unauthorized or attempted unauthorized access to other systems and services within the Residence, within the University of Toronto, or across the internet;

- d. excessive use of Network resources or providing access to Network resources to unauthorized users (e.g. setting up your own personal wired and wireless routers);
 - e. promoting, conducting, or maintaining commercial activities.;
 - f. harassment, intimidation, threats or otherwise inappropriate or disruptive behaviour towards other people or groups.
20. The Resident will not run any of the following server services without prior consent from a New College IT Specialist: DHCP/BOOTP, SMTP, POP, IMAP, WWW, NEWS, TELNET, FTP, SCP, SFTP, SSH and/or Remote Access Servers.