

# RESIDENCE HANDBOOK

2022-23



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# Welcome from the Dean of Students

Welcome to New College Residence!

We are so glad you have chosen to call us home for the next eight months.

New College is a very special place, where we value your voice and your contribution as part of our community. After this very unusual past year and a half, we now understand more than ever the power of a community to help each other grow and learn, and also to keep each other safe. I look forward to the contribution of each and every one of you in this endeavor at New College.

To support you, we have a large community of folks here to help you do that. You'll have a chance to meet your Dons and LXAs, Residence Life Staff, Orientation Team (for all of you joining us for the first time), and New College Residence and Student Council members. When you have a question, concern or worry, please reach out. We are all here to help.

In this handbook, you'll find a lot of information about residence, resources, and expectations of our community in residence. We hope you find it helpful as something you can refer to throughout the year.

Once again, welcome! We are so happy you are here.

Cheers,

Leah

-  **Facebook**    [facebook.com/lifeatnew](https://facebook.com/lifeatnew)
-  **Twitter**    [@lifeatnew](https://twitter.com/lifeatnew)
-  **Instagram**    [@lifeatnew](https://instagram.com/lifeatnew)
-  **Tik Tok**    [@lifeatnew](https://tiktok.com/@lifeatnew)
-  **Web**    [newcollege.utoronto.ca/student-experience/orsl/](https://newcollege.utoronto.ca/student-experience/orsl/)



# OFFICE OF RESIDENCE AND STUDENT LIFE

# Professional Staff

The Office of Residence and Student Life (ORSL) is led by an exceptional group of professional staff members who each support a specific element of the student experience at New College. Meet our pro-staff team below.



Row 1 (Left-Right): L. McCormack-Smith, D. Williamson, T. Starling, N. Butler, K. Nitiema  
Row 2 (Left-Right): A. Sabzparvar, N. Callow, C. Caranto, S. Oakes

## **Leah McCormack-Smith (she/her) • Dean of Students**

Leah oversees all the operations of the Office of Residence and Student Life, including residence, orientation and transition programming, co-curricular engagement, and outside of the classroom educational opportunities. Leah's favourite part of the job is talking to students - please say hello when you see her!

## **Dylan Williamson (he/him) • Assistant Dean, Residence Life**

As the ADRL, Dylan works to manage the overall residence experience at New College, in collaboration with Kevin and Nick. Dylan leads the team of 21 Residence Dons across all three residence halls, and he works hard to ensure the safety of all students living in residence. Dylan is available to all residents for support, assistance, and advice.

## **Trish Starling (she/her) • Assistant Dean, Student Life & Leadership**

In her role, Trish gets to learn with and from an amazing team of student leaders, and student life staff members year-round. She is part of the scene as the Orientation Execs dream up and execute Orientation programming and works with the Commuter Advisors to ensure everyone finds a place here at New throughout the school year.

### **Nikki Butler (she/her) • Assistant Dean, Administration**

Nikki works with Leah and Dylan on all aspects of housing operations including housing contracts, extensions, and placements. She also work very closely with the department budgets and coordinates the ORSL office.

### **Kevin Nitièma (he/him) • Residence Life Program Coordinator**

Kevin works closely with Dylan and Nick on Residence Life programs and portfolios. He supervises the Learning eXperience Assistants (LXAs) and supports the Dons in delivering mental health, academic, and career-oriented programs. He also works with the New College Residence Council (NCRC) to enhance leadership opportunities for students across the New College residence.

### **Alex Sabzparvar (she/her, they/them) • Student Life Programs Coordinator**

Alex collaborates with all of the SPROUT mentors to offer mentorship programs to the commuter population at New. They also coordinate IGNITE and reIGNITE, two of the College's core academic success programs. She advises all of the student groups in the Student Centre in the basement of Wilson Hall and supports the various orientation programs like New Roots and New Journeys.

### **Nick Callow (he/him) • Residence Community Assistant**

Nick works collaboratively with Dylan and Kevin on the residence life program. He supports the Residence Don, Learning eXperience Assistant, and Work Study teams, while also serving as an advisor to the New College Residence Council. Alongside Kevin, Nick oversees programming initiatives for the residence life team and meets with residents about personal, academic, and career concerns.

### **Chelsy Caranto (she/her) • Programs and Communications Assistant**

As the Programs and Communications Assistant (PACA), Chelsy manages ORSL's social media and communications with the New College community. Alongside the rest of the team, she also supports various programs that run throughout the year such as, Orientation, TransitionSMART, RecogNEWtion and so much more.

### **Stuart Oakes (they/them) • Administrative Assistant**

As the Administrative Assistant, Stuart helps Leah and Nikki with the day-to-day operations of the office. They also sit at the office's front desk and are usually the first person that you will talk to if you call, email, or stop by ORSL. Have a question, problem, or concern? Stuart is happy to help—even if they don't know the answer, they can point you in the right direction.

# Residence Dons

Residence Dons are upper-year undergraduate and graduate students who live and work in residence to offer advice and support on academic, personal, and interpersonal matters. They are student-staff with training in conflict resolution, para-counselling, facilitation, first-aid, fire safety, and non-violence crisis intervention.

New Colleges' 21-person Don Team works to create and maintain a positive and supportive environment by promoting our community standards, making referrals to campus resources, and creating and delivering social and educational programming. This work is completed under the supervision of the Assistant Dean, Residence Life.

## Wilson Hall Team



Row 1 (Left-Right): Yazan Hasanain, Spencer Brooks, Mystica Terrance, Wendy Dubali.  
Row 2 (Left-Right): Tianji Zhang, Sarah Zaman, Kellie Weisse, Shehab Mansour.

### Yazan Hasanain • Johnson House

I am a fourth year student completing a double major in Neuroscience and Physiology. My hobbies include biking, and playing basketball and soccer. See you on campus!

### Spencer Brooks • Kwant House

My name is Spencer, I'm an Immunology major aiming for Medical School. I am currently DMing a homebrew DND campaign :).



### **Mystica Terrance • Carr House**

Hello Everyone! My name is Mystica and I am a 2nd year Master's student at the Institute of Medical Sciences. I am so excited to meet you all this year!

### **Wendy Dubali • Whitton House**

Hi, I'm Wendy! I'm a third year student in the Environmental studies program. In my spare time, I enjoy photography, drawing and cuddling with my cat. Looking forward to meeting you all!

### **Tianji Zhang • Crawford House**

Hi! My name is Tianji and I'm a third year studying Computer Science. A few hobbies of mine are drinking coffee, sleeping, anime, working out, and playing basketball.

### **Sarah Zaman • Laurence House**

Hello, my name is Sarah and I a returning Don this year! I am entering my final year of my undergrad, and I am looking forward meeting you all this year.

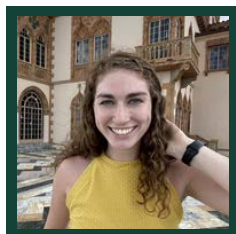
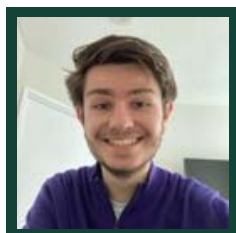
### **Kellie Weisse • Russell House**

Hi Everyone! I'm excited to be completing my fourth year at UofT as a Don at New College! I am a double major in Neuroscience and Molecular Genetics & Microbiology, and a minor in Bioethics. In my spare time, I enjoy playing golf and piano (mostly pop and rock). Feel free to reach out and say hi :)

### **Shehab Mansour • Hilliard-Vanier House**

I'm Shehab Mansour, a second year student in Rotman Commerce! I love playing sports, learning new things, and meeting new people.

# Wetmore Hall Team



Row 1 (Left-Right): Jack Lewandowski, Vinny Gupta, Aimee Reyes

Row 2 (Left-Right): Sarah Wentling, Miranda Lawton, Osaru Omoruna

## Jack Lewandowski • Boulton House

Hi I'm Jack, I'm in my third year studying economics. I spend my free time playing guitar and exploring the city!

## Vinny Gupta • Elmsley House

Hi there! My name is Vinayak, most people call me Vinny. I am a 4th year Computer Science Specialist. In my free time you'd probably see me hiking, playing a sport or watching a sitcom.

## Aimee Reyes • Powell House

My name is Aimee and I'm a recent HBSc graduate of the Life Sciences program, but I'm entering the Nursing program in the Fall! I am so excited to meet you and I hope you have a wonderful time at New College; feel free to say "hi" when you see me!

## Sarah Wentling • Robinson House

Hello everyone - my name is Sarah, I am a 4th year Industrial Engineering student from Pennsylvania. I love playing on the varsity water polo team, hanging out with my friends, and exploring coffee shops in Toronto!

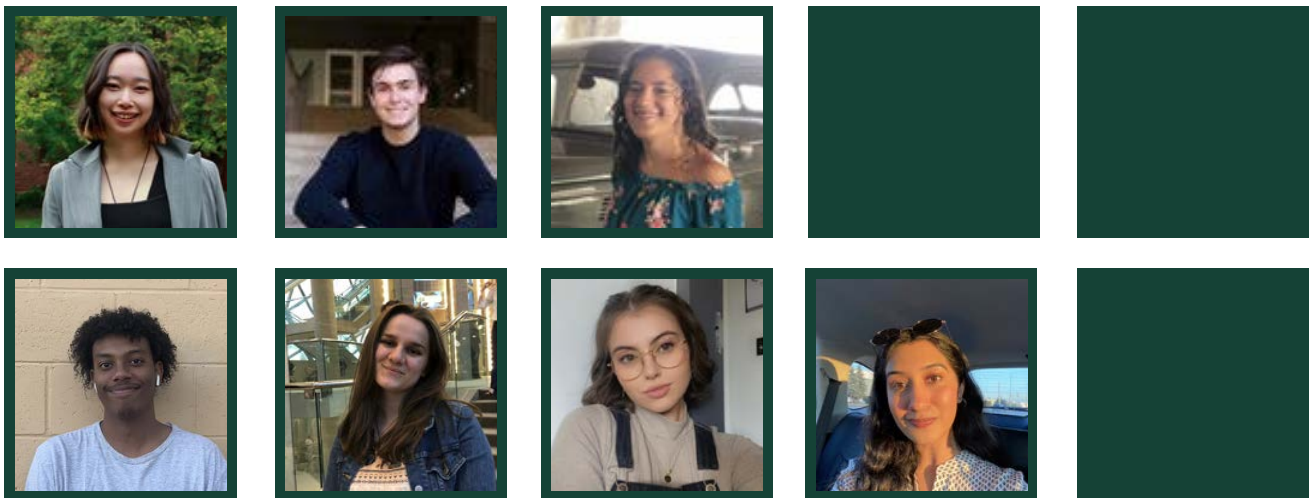
### Miranda Lawton • Russell House

Hi! My name is Miranda and I'm in my fourth year of undergrad studying Sociology and East Asian Studies. I love going outside to soak up the sun and checking out all the good coffee spots around Toronto!

### Osaru Omoruna • Wilson House

Hello my name is Osaru and I am an incoming graduate student and don at New college! I am very excited to continue my academic and donning journey at UofT and I look forward to having a great year as part of this community!

## 45 Willcocks Team



Row 1 (Left-Right): Emily Yu, Jeremie Collette, Angelica Waight.

Row 2 (Left-Right): Wyle Elimam, Martina Gjevori, Hailey Ribble, Hitisha Solanki

### Emily Yu • 45-2 House

Emily Yu is a fifth-year undergraduate student studying Political Science, Economics, and Computer Science at New College! Some fun facts about her include: loving skiing, flipping clothes she thrifts, and being allergic to cats but still hugging them.

### Jeremie Collette • 45-3 House

Hi, my name is Jeremie and I'm studying industrial engineering. This is my third year as a don at New College, I am very excited to be coming back and getting to know all of you.

### **Angelica Waight • 45-4 House**

My name's Sarina and I'm a 2nd year Master's student at OISE studying Adult Education and Community Development, and I also did my undergraduate degree here at UofT in political science and sexual diversity studies. I love coffee and dogs, shoot film photography as a hobby and if you ever need to find me I'm probably on my couch playing Tetris 99!

### **Wyle Elimam • 45-5 House**

Hi! I'm Wyle and I'm a 4th year pharmacology/physiology major. My hobbies include playing volleyball, watching basketball/soccer and video editing!

### **Martina Gjevori • 45-6 House**

My name is Martina and I'm in my fifth year doing a Specialist in Ecology & Evolutionary Biology and a Geoscience Minor. In my free time, you can find me reading, looking for/talking about birds/snakes/rocks, and dealing with errors in R.

### **Hailey Ribble • 45-7 House**

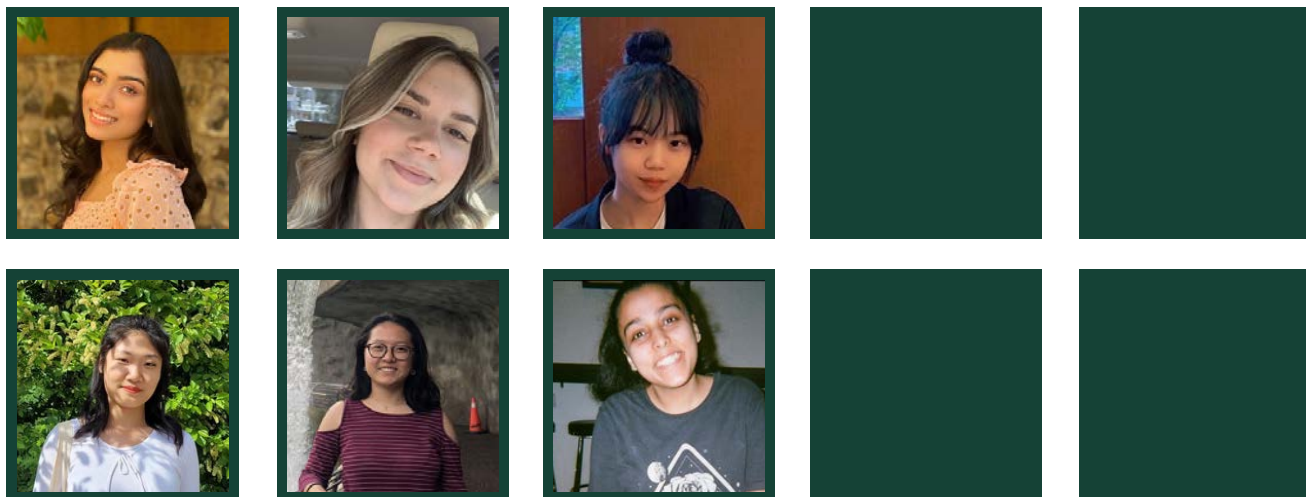
My name is Hailey and I am in my final year of my Geoscience and Environmental Geography double major. When I'm not busy around New College, I like to garden, go for morning bikes around the city, and search for the best local coffee shops.

### **Hitisha Solanki • 45-8 House**

Hey there! My name is Hitisha (but you can call me Hosh :)) I'm a second year pharmacy student at the Leslie Dan Faculty of Pharmacy. When I'm not in class, you can usually find me procrastinating on Netflix, napping, enjoying a walk in the nice weather and jamming to my favorite music!

# Learning eXperience Assistants

Learning eXperience Assistants (LXAs - pronounced "LEXAs") are upper-year undergraduate students who live and work in residence to provide students with meaningful learning opportunities. They focus on connecting students to resources and community through intentional programming. This work is completed under the supervision of the Residence Life Program Coordinator



Row 1 (Left-Right): Sera Gandhi, Cagla Akgul, Danae Chen.

Row 2 (Left-Right): Joey Qi, Maggie Huang, Kavisha Mahtani.

## Sera Gandhi • Senior Learning eXperience Assistant

I am a third-year student, studying Cognitive Science & Psychology. I love meeting and talking to new people and in my spare time, you'll catch me reading or jogging at Queen's Park! In the future, I want to eventually work towards improving the lives of people affected by mental health disorders around the world :)

## Cagla Akgul • Learning eXperience Assistant

Hello! I am Cagla (pronounced Chaa-la) and I am a second year student from Istanbul, Turkey double majoring in Economics and International Relations. I have also been playing the piano since I was a kid and I recently started playing the cello as well!

## Danae Chen • Learning eXperience Assistant

Hi! My name is Danae, and I'm a third year Pharmacology Specialist and Immunology Major. I thoroughly enjoy a good read, movie, or trip - and would love to hear more about them.

**Joey Qi • Learning eXperience Assistant**

Hi there, My name is Jiayi (Joey) Qi, and it is my pleasure to be able to serve as a LXA at New College for the 2022-2023 academic year. I can't wait to return to New College and make new friends!

**Maggie Huang • Learning eXperience Assistant**

Hi, I'm Maggie. Currently, I'm on my way to get degrees in quantitative biology, philosophy, and computer science.

**Kavisha Mahtani • Learning eXperience Assistant**



Hi!! My name is Kavisha i'm a second year student doing a double major in psychology and environmental studies. I'm originally from India but I was born and brought up in Hong Kong. I can't wait to meet all of you guys!

# Getting Help

There are many supports available to New College residents. Students are encouraged to reach out to the following resources when needed:




## Dons-on-Duty

There are two members of the Don Team on-call each night to support students in residence. Known as the Dons-on-Duty (DOD), these team members are available any time between 6:30-8:30 PM to respond to emergencies and residents in distress.

-  (647) 231-2807
-  Every Night, 8:30 PM - 8:30 AM




## Wilson Hall Front Desk

The New College Front Desk is open 23/7 and is your first stop for assistance. Residents can report elevator breakdowns, internet outages, and service requests to the Front Desk. Students may also receive emergency or replacement keys in the event they lock themselves out of their room or lose their fob.

-  (416) 978-8877
-  23/7, Closed Nightly 3:00 AM - 4:00 AM
-  40 Willcocks St.



## Campus Safety

Available 24/7, our Special Constables are specially trained to respond to a variety of campus occurrences with sensitivity, discretion and authority.

-  Urgent: (416) 978-2222
-  Non-Urgent: (416) 978-2323
-  24/7/365





## TravelSafer

TravelSafer is a campus service that is an alternative to walking alone at night. It operates between 7pm and midnight. Call to request a walking buddy to anywhere on the St. George Campus including all the residences and surrounding TTC stations.

-  (416) 978-7233
-  Every Night, 7:00 PM - 12:00 AM

## Office of Residence & Student Life

Have any questions about Residence, Student Life, programs, or room bookings? Have personal concerns? Or, just looking for general information about New College? Give us a call!

-  (416) 978-8875
-  Monday - Friday, 9:30 AM - 4:30 PM
-  Closed Daily 12:30 PM - 1:30 PM for Lunch
-  40 Willcocks St., 2nd Floor



# RESIDENCE LIFE PROGRAM

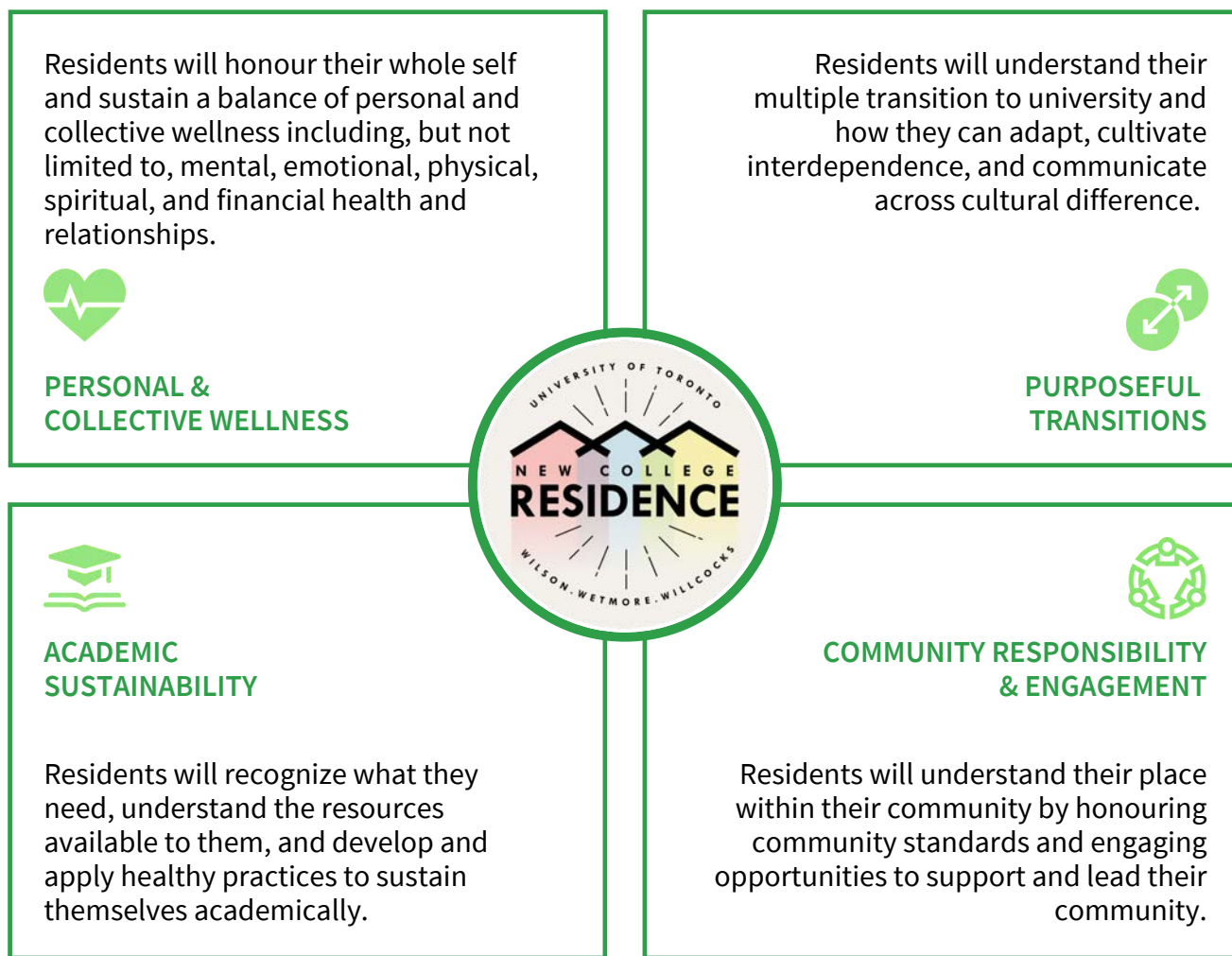


# Mission Statement

The New College Residence Life Program prioritizes a safe and supportive residence experience, where all students can grow academically, explore their personal identity, and purposefully engage with their community with respect, responsibility, and reciprocity.

# Guiding Principles

Our mission is centered by four guiding principles, each of which speak to a specific element of the student experience as residents begin their time at New College.



# Co-Curricular Components

We realize our mission statement and guiding principles through several types of curricular programming. These include:

### **Intentional Conversations**

One-on-one meetings that serve as a check-in between students and their Don. These conversations provide space to ask questions, reflect, and seek help. Dons will also use this time to offer meaningful and targeted resources and supports to assist residents in transitioning and developing as university student.

### **House Meetings**

Monthly gatherings of one's Don, RAP, and house community. These meetings offer residents the opportunity to develop meaningful relationships with members of their house while also providing space to engage in learning and growth.

### **Residence-Wide Programs**

Res-wide events serve as an opportunity for students connect with dons across residence, as well as other students and engage in a fun activity together - whether that be crafting, exploring the city, or having an open mic night.

### **Excursions**

Hosted by the Learning eXperience Assistant (LXA) team, excursions provide students with the opportunity to make connections with peers by going out into the campus and city to engage with meaningful learning opportunities.

### **Hangouts**

Join your Residence Don and House Council for monthly social events that allow you meet your peers and build community.

### **Passives**

Keep a look out for passive programs around residence and on social media. These displays touch upon important and relevant information for New College residents ranging from how to recycle to academic integrity and laundry.

## **RecognEWtion**

This College-wide End of Year Celebration Event honours student leader achievement over the year. The House Cups and several leadership awards are announced on this date.

## **Code of Conduct**

New College is an open and supportive residence with a strong sense of community. To ensure a positive residence environment, every resident is obligated to abide by a number of rules and regulations. Residents are expected to review the full Code of Conduct at: [uoft.me/NewResHandbook](https://uoft.me/NewResHandbook).



# **STUDENT LIFE AND LEADERSHIP PROGRAM**

## Mission Statement

New College Student Life prioritizes connecting, preparing, and supporting students through programming, collaborations, and conversations that are accessible, innovative, and relevant. Student Life supports student success through meaningful relationship development, prioritizing student needs, and striving for a healthy balance of students' physical, social, emotional, and mental health.

## New College Student Centre

New College has a vibrant and engaged student community. The diversity of student interests, clubs, groups, and organizations that are part of New College all contribute to the community feeling and welcoming atmosphere found on our section of campus. The involvement that our students have in these aspects of Student Life have transformed our buildings from physical structures to lively communities that we are proud to call home. The Student Life and Leadership team plays a role in supporting and advising student clubs and groups. Specifically, the team coordinates the Student Centre and provides office and meeting space for its 18 organizations.

## First Year Experience

The First Year Experience (FYE) supports incoming students with their academic, cultural, and social transitions into student life at New College and the University of Toronto. FYE consists of SPROUT E-Mentorship (June-August), Orientation programs (September), and SPROUT Mentorship (September-April). These programs are designed to help students have the best possible start to their undergraduate career by providing support with a just-in-time approach.

## SPROUT E-Mentorship

SPROUT E-Mentorship is a program that takes place during the summer for all incoming New College students. Each student receives a bi-weekly newsletter which is themed around the first-year transition (Orientation, Academic Resources, and more). Incoming students are paired with a E-Mentor via the newsletters and students can reach out to them directly to ask any questions about their upcoming university experience. In addition, students can join a New College discord to chat with leaders and fellow community members. The E-Mentorship program is led by the ORSL (Office of Residence and Student Life) Programs Intern and Programs and Communications Assistant and facilitated by E-Mentors.

## New Roots: Traditional Orientation

New Roots: Traditional Orientation is a one-week program made up of a collection of academic and social events designed to help students adjust to their transition to student life at New College and the University of Toronto. The program is led by (2) Orientation Coordinators, (1) BIPOC-focused Orientation Coordinator, (8) Executives, and ORSL Student Life staff.

## **New Journeys: International Welcome**

New Journeys: International Welcome is a program specifically designed to meet the unique needs of incoming International Foundations Program students and New College international students. This program strives to prepare students for what is ahead, connect students to meaningful communities and resources, and support students through their academic and personal transition. New Journeys is led by the International Programs Office in collaboration with ORSL Student Life staff.

## **IGNITE: Academic Orientation**

IGNITE: Academic Orientation is a program that is focused on academic preparation and transition which takes place after the first full week of classes. Students are able speak to academic professionals at the University of Toronto and learn strategies for notetaking, studying, and time management. This program provides an introduction to academic life at UofT and sets students up for success as they move into their first month of classes. IGNITE is a collaboration between academic services at New College (including the D. G. Ivey Library, the Writing Centre, and our Learning Strategist), and ORSL Student Life staff.

## **SPROUT Peer Mentorship**

SPROUT, part of the First Year Experience program, is one of the biggest mentorship programs at New College and is designed with commuter students in mind! As an incoming student, students are paired with an upper-year mentor who will help first year students transition to life at New and at U of T. The SPROUT program is invested in students' personal growth and support.

## **Community Hours**

Students who join New College as a commuter or residence student (including upper-year students) are invited to Community Hours which take place in the Wilson Lounge. Throughout the year, Commuter Advisors and ORSL Student Life Staff organize events and activities for students to enjoy, meet others, build skills, and have fun. Events range from general to specific for BIPOC-identifying students.

## **TransitionSMART**

TransitionSMART programming takes place through the year and has a focus on creating skill-building for upper-year students who are thinking about their next steps. This includes sessions on: budgeting, meal planning, career exploration and finding housing accommodation.

## **Let's Talk Days**

Let's Talk Days happen quarterly during the academic year. Students get a chance to relax and unwind in a casual social space that is supported by academic and personal wellness resources. This space includes crafts, snacks, and activities based on current student needs as they relate to the student life cycle.

## **Pumped Up for Post Sec with Big Brothers Big Sister Toronto**

This program provides the opportunity to become a mentor to high school students who are setting their sights on education after grade 12. Running between October and the end of March, students meet with their mentees bi-weekly at New College and participate in group activities, workshops, tours and more!



# COVID-19 GUIDELINES



COVID-19 guidelines are subject to change by public health directives and University guidance. Visit the [City of Toronto \(Click Here\)](#) and [Office of the Vice-Provost, Students \(Click Here\)](#) for the latest information and updates.

## Best Practices

Every member of the University of Toronto community is expected to help reduce the risk of exposure to COVID-19 by following these best practices:

- Avoid touching your face, nose, or mouth.
- Wash and sanitize your hands often.
- Practice proper respiratory etiquette, such as sneezing and coughing into your elbow.
- Choose well-ventilated and outdoor spaces when possible.
- Keep a physical distance when possible, especially indoors.

## Reporting Illness

If you are feeling ill or experiencing any symptoms of illness, follow these steps:

### Step 1 - Self-Isolate

Immediately isolate in your bedroom. Students self-isolating are prohibited from accessing shared residence facilities, such as bathrooms, study spaces, laundry rooms, and the dining hall.

### Step 2 - Contact Residence Staff

Students must reach out to their Don, the Wilson Hall Front Desk ([416-978-8877](#)) or the Dons-on-Duty ([647-231-2807](#)) to report their COVID-19 concern. Residence Staff will support the student in creating an isolation

In an emergency (e.g. difficulty breathing), always dial [9-1-1](#) first, then residence staff for backup. Advise them of your symptoms and if you have recently travelled.

## Rules and Regulations

COVID-19 rules and regulations are subject to change by public health directive and university guidance. Residents are required to follow all posted signage, floor markings, and communications regarding COVID-19 regulations in residence.



# Sanctions

Non-compliance with these rules may pose a health and safety threat to the community and will be treated as a serious matter. The University will make every effort to resolve these issues informally when possible and appropriate but may also impose sanctions where individuals or groups of students are not in compliance with these rules. These sanctions will depend on the nature of the non-compliance, the place in which it occurred, and the impact on others. Sanctions include but are not limited to fines, restricted access to spaces, and expulsion from the residence.

Enforcement, sanctions and appeals to sanctions will be carried out in accordance with existing residence policy. The University reserves the right to report non-compliance to Public Health officials or to any other official, within or outside the University, who need to know about the non-compliance in order to protect the health and safety of the University community or the public.



# **FACILITIES AND SPACES**



Please note that some of the facilities and spaces outlined in this section may have modified access or occupancy limits subject to COVID-19 restrictions. Contact the Office of Residence and Student Life for more information.

## Bathrooms

Shared bathrooms can be found on each residential floor. These facilities (except those in single-gender houses) are all-gender washrooms, making them a safe space for individuals of any gender identity and expression. Residents are expected to refrain from gender policing (i.e., scrutinizing, judging, or categorizing) another person's gender identity and/or appearance.

## Laundry Rooms

Complementary laundry facilities are located on each residence floor. To use the washers and dryers, residents can insert four quarters or one dollar, which will then be returned to them.

## Common Rooms

Residents will find one common room in each house, equipped with kitchen facilities (including a sink, stove, fridge, and microwave), a television, and seating. Common rooms are sanitized regularly by our dedicated caretaking staff. However, students are expected to clean up after themselves when using these facilities.

## Waste Sorting Bins

Residents are responsible for disposing of their own garbage, recycling, and compost in the sorting bins available on each floor of the residence building. Please take care to place your waste in the proper bin.

## Cleaning Rooms

Cleaning rooms are located on each floor, supplied with a vacuum cleaner, mop, broom, and cleaning agents. Students are responsible for cleaning their individual rooms.

## Music Rooms

Music Rooms are located in the basement of each residence building at New College, all equipped with a piano. These spaces are designed for individual practice only and may only be booked by New College students, residents, and registered Student Centre groups. Please see the Office of Residence and Student Life (ORSL) for a music membership card.

## Gnu Lounge

Residents can find the Gnu Lounge in the basement of 45 Willcocks, equipped with seating and study areas, kitchen facilities and, of course, the Goliath Gnu - New College's mascot.

## William Doo Auditorium

The William Doo Auditorium, known as "The Doo," is a newly renovated space in 45 Willcocks that provides students with spaces to work and connect with peers. Equipped with the latest technology (including many outlets to charge all of your devices) and a lot of room, residents can use The Doo to study, socialize, and attend programs.

## D.G. Ivey Library

Housed in Wilson Hall, the D.G. Ivey Library has bright, open, and accessible study areas located on both the mezzanine and lower levels. The library has full wireless access and twenty workstations providing access to internet and electronic library resources. New College students may also access two computer labs, which provide discounted printing. During the exam periods, the library stays open to provide a 24-hour study space available to all New College Students.

## Audrey Taylor Dining Hall

Residents can access the dining hall through both Wilson and Wetmore Hall. The Dining Hall proudly serve a variety of food options, including Halal, vegan and vegetarian meals. Please review the [Dining Guide \(Click Here\)](#) for more info.

Our Dining Hall is always open to suggestions and feedback. Students who wish to take a more active role can sit on the New College Dining Committee, operating through the New College Residence Council.



# **BUILDING SERVICES**

## Mail and Packages

Letters will be delivered to your mailbox, located on the ground floors of Wilson and Wetmore Halls and the mezzanine of 45 Willcocks. Residents will receive one mailbox key during move-in. Packages will be stored in the residence mailroom and are available for pick-up from the Wilson Hall Front Desk.

Residents will receive an email notification when a package is received. Please adhere to the following guidelines regarding mail and packages:

- Bring a piece of photo identification when picking up packages.
- Always include your address and mailbox number.
- The Wilson Hall Front Desk cannot accept cash on delivery parcels.
- Mail and packages must be addressed to your legal (not preferred) name.
- Deliveries from the LCBO or OCS cannot be accepted by the Wilson Hall Front Desk.

You can address your mail to the following address:

**WILSON HALL**  
40 Willcocks Street  
Your Mailbox #  
Toronto, ON M5S 1C6

**WETMORE HALL**  
21 Classic Avenue  
Your Mailbox #  
Toronto, ON M5S 2Z3

**45 WILLCOCKS**  
45 Willcocks Street  
Your Mailbox #  
Toronto, ON M5S 1C7

## Service Requests

Residents are required to report any damage made, witnessed, or observed immediately. To report a maintenance issue, please visit the Wilson Hall Front Desk and complete a service request form. Please note that service requests may take up to five business days to complete.

In the event of a major maintenance issue (e.g., flooding), please contact the Wilson Hall Front Desk at **416-978-8877** or the Dons-on-Duty at **647-231-2807**.

## Wireless Network

Students can access the University's wireless network in all three New College Residence buildings. Residents are strictly prohibited from setting up wireless routers in their rooms. For full coverage details, login information, and the Network Security Policy, visit: [wireless.utoronto.ca](http://wireless.utoronto.ca).

## ResNet

New College provides hard-wired internet access in all residence rooms in addition to the wireless network. To ensure you have everything needed to access this service, visit: [uoft.me/NewIT](http://uoft.me/NewIT).

## Bed Adjustments

Please complete a Service Request Form at the New College Front Desk if you require your bed height adjusted. A member of our Facilities & Caretaking Staff will bring their tools to adjust the height for you. Please, do not attempt to adjust the bed height on your own, as special tools are required to make the adjustment.

## Campus Fridge Rentals

Thinking about a fridge rental? Campus Fridge Rentals is New College's exclusive fridge rental provider. Pre-orders are advised. For more information, please email: [rlpsales@rogers.com](mailto:rlpsales@rogers.com).



# STUDENT ORGANIZATIONS



## **New College Residence Council**

NCRC is the governing body for students in residence. They oversee social, athletic, and community affairs for our residence buildings. NCRC also advocates for students by liaising between residents, administration, and the University.

The Executives include the three building presidents (one each for Wilson, Wetmore, and 45 Willcocks): the Directors of Finance, Communications, and Administration. Within the NCRC you have your House Councils. Each House Council includes a House Rep, Junior House Rep, Social Convenor, Treasurer, and ResNet Rep - one for each of our 20 houses. Positions are voted on early in the Fall term. This is a great leadership opportunity as students can make positive contributions within New College!

## **New College Student Council**

NCSC is the governing body for all New College students. They not only help support Orientation Week activities, but also work throughout the year to develop programming for New College students and represent New College on official University councils.

First year NCSC positions are available to incoming students. The New College Student Council is a great way to have your voice heard and have impact within the College community!







# UNIVERSITY RESOURCES

# Physical and Mental Health




## Accessibility Services

Accessibility Services facilitates the inclusion of students with disabilities into all aspects of university life. Services are provided to students with a documented disability; be it physical, sensory, a learning disability or a mental health condition, temporary or long-term. This includes test and exam accommodations, note-taking services, liaising with other units and more.

-  (416) 978-8060
-  [accessibility.services@utoronto.ca](mailto:accessibility.services@utoronto.ca)
-  [accessibility.utoronto.ca](http://accessibility.utoronto.ca)
-  455 Spadina Ave., Suite 400





## Good2Talk

A free, confidential service for post-secondary students in Ontario, available 24/7/365. Post-secondary students in Ontario can receive professional counselling and information and referrals for mental health, addictions and well-being.

-  (866) 925-5454
-  Text GOOD2TALKON to 686868
-  [good2talk.ca](http://good2talk.ca)

## Hart House

Hart House has sought to function as a place where students—as well as faculty, staff, alumni and members of the broader community—find welcome and unique ways to connect with each other and the broader world through engagement with the arts, dialogue and wellness. Hart House offers a wide range of services to both students and community members through a social enterprise model that generates revenue to support its student-focused programming.

-  (416) 978-8030
-  [info.hwc@utoronto.ca](mailto:info.hwc@utoronto.ca)
-  [studentlife.utoronto.ca/hwc](http://studentlife.utoronto.ca/hwc)
-  214 College St., 2nd Floor




## Health and Wellness

Offers a range of physical and mental health services for University of Toronto students and helps support you in achieving your personal and academic best. This is your first stop if you find yourself sick, in need of a medical note, or a doctor.

-  (416) 978-2452
-  [inquiries@harthouse.ca](mailto:inquiries@harthouse.ca)
-  [harthouse.ca](http://harthouse.ca)
-  7 Hart House Circle

## My SSP

University of Toronto's My SSP provides students with real-time and/or appointment-based confidential, 24-hour support for any school, health, or general life concern at no cost. You can call or chat with a counsellor directly from your phone whenever, wherever you are. Ongoing support is available over the phone in 146 languages. Immediate support is available over the phone in 35 languages and over chat in simplified Chinese, English, French and Spanish.

-  (844) 451-9700
-  Download on the Apple Store
-  Download on the Google Play Store



## Sports and Recreation

Offers a dynamic range of programs will help you get active in whatever way works best for you, no matter your skill level or history of participation. Physical activity has huge benefits for mental and physical health and academic performance, so we're all about helping you get active, no matter your skill level or history of participation!

-  U of T Sports & Recreation on Facebook
-  U of T Sports & Recreation on Twitters
-  U of T Sports & Recreation on Instagram
-  [kpe.utoronto.ca/sport-rec-u-t](http://kpe.utoronto.ca/sport-rec-u-t)

## UHIP

The University Health Insurance Plan (UHIP) is a mandatory health insurance plan for all international and exchange students enrolled in an Ontario university.

-  (416) 978-0290
-  [uhip.information@utoronto.ca](mailto:uhip.information@utoronto.ca)

# Academic

## Learning Strategist, Elizabeth Shaha

The New College Learning Strategist, can support the development of your study skills and academic strategies. In a Learning Strategist appointment, Elizabeth will encourage you to speak about your experience as a U of T student. If you are struggling with procrastination, time management, motivation, or exam prep, you are encouraged to book an appointment. By attending these sessions, you will be able to receive the resources and support you need to thrive in your undergraduate career.

You can book an appointment by contacting the New College Registrar's Office, emailing Elizabeth directly, or visiting the MS Bookings page. It's never too late to reach out for support!

## Math Learning Centre

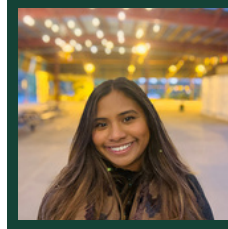
In partnership with the Department of Mathematics, New College offers drop-in assistance for students enrolled in first-year mathematics courses. Tutors support students to thoroughly understand the material by answering questions and reviewing concepts while ensuring academic integrity.





## New College Registrar's Office



The Registrar's Office is responsible for advising and assisting New College students on academic, financial and other matters. From admission to graduation, students are encouraged to ask all questions to the friendly and knowledgeable staff.





## Statistics Aid Centre



The New College Statistics Aid Centre provides support to statistics and actuarial science students enrolled in the following courses: STA220, STA247, STA257, ACT230, ACT240.



-  (416) 978-2460 (Registrar)
-  [newcollege.registrar@utoronto.ca](mailto:newcollege.registrar@utoronto.ca)
-  [e.shaha@utoronto.ca](mailto:e.shaha@utoronto.ca)
-  MS Bookings





-  [uoft.me/NewMLC](https://uoft.me/NewMLC)
-  40 Willcocks St., Room 2002

-  (416) 978-2460
-  [newcollege.registrar@utoronto.ca](mailto:newcollege.registrar@utoronto.ca)
-  [uoft.me/NewRO](https://uoft.me/NewRO)
-  300 Huron St., Room 107

-  [uoft.me/NewMLC](https://uoft.me/NewMLC)
-  300 Huron St., Room 68A

## Writing Centre




The Writing Centre provides personalized, one-on-one sessions with highly skilled instructors to help you develop your thinking and writing at university. We work with students at all stages of the research and writing process, across all fields of study, on all genres of assignments, and at all levels (from first to senior years).

-  (416) 978-8283
-  [newcollege.writingcentre@utoronto.ca](mailto:newcollege.writingcentre@utoronto.ca)
-  [uoft.me/NewWC](https://uoft.me/NewWC)
-  40 Willcocks St., Room 2046

# Safety and Support

## Community Safety Office





The CSO offers short-term support to students, staff, and faculty members of the University of Toronto who have experienced personal safety concerns including stalking and harassment, bullying and intimidation, threats, intimate partner violence, family violence, workplace conflict and volatile behaviour.

-  (416) 978-1485
-  [community.safety@utoronto.ca](mailto:community.safety@utoronto.ca)
-  [communitysafety.utoronto.ca](http://communitysafety.utoronto.ca)

## Sexual Violence Prevention & Support Centre



The Centre offers confidential, non-judgmental, client-centered services and support for students, staff and faculty members who have been affected by sexual violence or harassment.

We help you navigate the supports and services that are available to you, both on- and off-campus, and can provide: referrals to counselling, referrals to medical services, coordination of academic, workplace and/or housing accommodations, support with accessing emergency bursaries or other financial aid, referrals to legal support and information.

-  (416) 978-2266
-  [svpscentre@utoronto.ca](mailto:svpscentre@utoronto.ca)
-  [svpscentre.utoronto.ca](http://svpscentre.utoronto.ca)
-  9 King's College Circle, Suite B139

## TravelSafer





A free service offered by University of Toronto Campus Safety that is available 24/7/365. A Building Patroller or Special Constable will escort you to and from any location on campus and abutting TTC stations for added peace of mind and safety.

-  (416) 978-7233
-  Download the U of T Campus Safety App

# Equity, Diversity, Inclusion, and Access





## Anti-Racism & Cultural Diversity Office

Provides services to support University members in their efforts to foster environments that are intentionally racially diverse and inclusive through the advancement of equitable practices, education and training and the provision of complaints resolution supports on matters of race, faith and intersecting identities as guided by the Ontario Human Rights Commission.

-  (416) 978-1259
-  [antiracism@utoronto.ca](mailto:antiracism@utoronto.ca)
-  [antiracism.utoronto.ca](http://antiracism.utoronto.ca)
-  155 College St., 3rd floor





## Family Care Office

Provides confidential guidance, resources, referrals, educational programming and advocacy for the University of Toronto community and their families. We support current University of Toronto students, staff, faculty and their families with any family care related issue.

-  (416) 978-0951
-  [family.care@utoronto.ca](mailto:family.care@utoronto.ca)
-  [familycare.utoronto.ca](http://familycare.utoronto.ca)
-  214 College St., Rm. 103





## First Nations House

Provides culturally relevant services to Indigenous students in support of academic success, personal growth and leadership development. We also offer learning opportunities for all students to engage with Indigenous communities within the University of Toronto and beyond.

-  (416) 978-8227
-  [fnh.info@utoronto.ca](mailto:fnh.info@utoronto.ca)
-  [studentlife.utoronto.ca/fnh](http://studentlife.utoronto.ca/fnh)
-  563 Spadina Ave., 3rd floor

## Multi-Faith Centre





Our team supports the spiritual well-being of students, staff and faculty in order to increase our understanding of and respect for religious beliefs and practices. It does so by providing opportunities for members of the community to engage in questions of meaning, purpose and identity and to reflect, worship, contemplate, teach and learn, read and study, celebrate, mourn, engage in dialogue and interact on a daily basis.

-  (416) 946-3120
-  [multi.faith@utoronto.ca](mailto:multi.faith@utoronto.ca)
-  [studentlife.utoronto.ca/mf](http://studentlife.utoronto.ca/mf)
-  569 Spadina Ave.



## Sexual & Gender Diversity Office





The SGDO provides innovative education, programming, resources and advocacy on sexual and gender diversity for students, faculty, librarians, and staff across the University's three campuses. Reach out for confidential consultations, support or advice on LGBTQ2S+ related issues at U of T.

-  (416) 946-5624
-  [sgdo@utoronto.ca](mailto:sgdo@utoronto.ca)
-  [sgdo.utoronto.ca](http://sgdo.utoronto.ca)
-  21 Sussex Ave., Suites 416-417

# Mentorship and Engagement





## Career Education & Exploration

Provides education and employment services for students. Get help with your resumes, CVs and cover letters, and further develop your interviewing and networking skills! They also offer workshops to support students and explore their careers.

-  (416) 978-8000
-  [careercentre@mail.careers.utoronto.ca](mailto:careercentre@mail.careers.utoronto.ca)
-  [studentlife.utoronto.ca/cc](http://studentlife.utoronto.ca/cc)
-  214 College St., Room 150


## Centre for International Experience

International students and those with international or intercultural interests are served by the Centre for International Experience. Its goal is to provide services that promote and support international education.

-  (416) 978-2564
-  [cie.information@utoronto.ca](mailto:cie.information@utoronto.ca)
-  [studentlife.utoronto.ca/cie](http://studentlife.utoronto.ca/cie)
-  33 St. George St.


## Clubs and Leadership Development

Support students who are in formal leadership positions, those looking to get involved in leadership opportunities, and staff who support student leaders. The team has resources focused on skill development, leadership development, self-awareness, team dynamics, and communication and conflict resolution.

-  [studentlife.utoronto.ca](http://studentlife.utoronto.ca)
-  21 Sussex Ave.

## Mentorship and Peer Programs


Our team provides training, professional development, programming, events, and resources to students involved in academic, wellness, community engagement, and mentorship peer programs. We provide a central hub for student colleagues, staff and faculty who promote student success.

-  [studentlife.utoronto.ca](http://studentlife.utoronto.ca)
-  21 Sussex Ave.

# Other


## Awards Explorer

Whether you're thinking of coming to U of T – or you are a current student pursuing undergraduate or graduate studies – this tool can help you explore the diverse funding opportunities that recognize your achievements and financially support your studies.

 [awardexplorer.utoronto.ca](http://awardexplorer.utoronto.ca)


## TCard Services

Your TCard is your student ID. Use it to gain access to places on campus, put money on it for food, printing, and more.

 (416) 946-8047

 [tcard.office@utoronto.ca](mailto:tcard.office@utoronto.ca)

 [tcard.utoronto.ca](http://tcard.utoronto.ca)

 214 College St., Room 102